

NORTH VANCOUVER

## Infrastructure Renewal and Financial Sustainability



## **Current State**

Demand for Services – growing & costing more





#### Aging Infrastructure



#### **Constrained Funding**



# What if we do Nothing?

- Unplanned swings in taxation and user fees
- Life cycle cost inflation
- Un-anticpated infrastructure failures
- Poor resource allocation decision making
- Community and Political loss of confidence
- Legislated change?



# Balancing Operational and Political Interests

- Short term vs long term focus
- Three keys:
  - Council Stewardship
  - Asset Management Plans
  - Long Term Financial Plans



## **Asset Management**

- Not new
- One **tool** in the tool kit
- Enable financial and operation integration
- Provides for more sophisticated decision making
- Increases public and Council confidence in resource allocation



# **Asset Management in Context**

#### Inside the Box

- Parks and Engineering
- Finance
- Planning, Land, Permits
- Fire
- Corporate Services



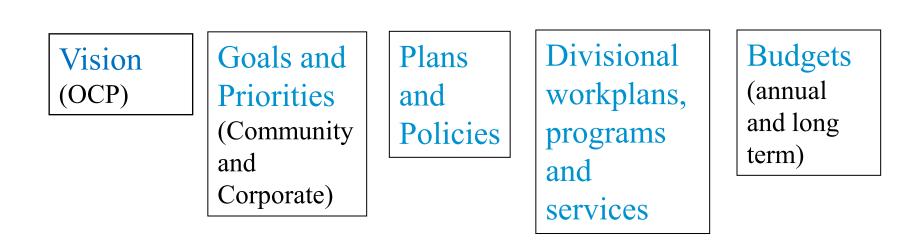
- Recreation
- Police
- Library
- Emergency Planning
- Arts and Culture
- Recycling
- First Nations
- Metro Vancouver
- Translink







## **Financial Planning Framework**



#### Alignment



# **Plans and Competing Interests**

- Development/Land Use
  - Town Centres
  - Housing Strategy
  - Economic Development
- Utilities
  - Water
  - Liquid Waste
  - Solid Waste
  - Watershed/Drainage<sup>2</sup>
  - Climate Change
  - Energy Management
- Transportation
  - Transit
  - Roads and Bridges
  - Pedestrians and Bicycles

- Protection
  - Fire

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OCP

- Police
- Emergency Planning
- Bylaw Enforcement

#### Community

- Parks and Open Spaces
- Recreation
- Library
- Arts and Cultural Services
- Social Services

#### Governance

- Corporate Business Plan
- Information and Technology
- Finance and Taxation



# **Service Integration**

- The "Public Good" Framework
  - Full cost accounting/cost containment
  - Private benefits paid by user fees
  - Use user fees to manage demand
  - Address access through financial assistance
  - Regular revue for equity and cost recovery
- Service Inventory
  - Tax subsidy and User fees (\$, per capita, share)
  - Service and Program description
  - Output and Outcome measures
  - Base funding with business case for changes
  - Annual reporting



## **Capital Decision Making Tool**

		Data Field		Feature	Points Given	Max Points	Project Points	Comments
Risk and	Responsibility	Regulations	Risk is evaluated as a function of the probability of occurrence and the severity of the impact.	Non-compliance with laws, standards and policies		15	0	
		Health & Safety		Health and safety impact on workers or public, or both		15	0	
		Property		Damage or loss of private or public property, or both		15	0	
		Service		Disruption to services and increased resident dissatisfaction		15	0	
		Disruption						
		Environment		Degradation and depletion of the natural environment		15	0	-
		Financial Risk		Significantly higher costs in future years if not addressed		15	0	
		Total			90	0		
Strategic	Value	Level of Interest	Projects that have a broad support base score higher	Council Administration Community	15 10 5	15		Provide reference information (e.g. Council resolution, report, community letter, etc)
		Scope	Projects that have District-wide benefits	District & Regional District	15 10	15		Provide supporting details
		-	score higher	Local	5			
		Integration/	Projects with dependencies or links to Council-approved plans and corporate goals score higher	Council Approved Plan Other Plan	15 10	15		Provide primary plan and primary corporate goal (refer to 5 goal areas in Corporate Plan / See-It website: http://dnv.visiblestrategies.com)
		Synergy		Corporate Goal	5			
		Total				45	0	
Business	Considerations	Leverage	Projects with significant external funding score higher	75 - 100% 50 - 75%	15 10			
				50 - 75% 25-50%	10 5	15		Refer to budget template
				0 - 25%	0			
		Conceity	Projects that do not consume internal resources score higher	Yes	5	5		Refer to budget template
		Capacity		No	0			
		Pavback Ind	Projects with short term financial payback score higher	Less than 10 years	15	15		Refer to budget template
				Less than 20 years No payback	10 0			
		Non-Financial Projects with measurable environmental and social improvements	Environment and Social	15				
			Environment or Social	10	15		Provide details of measuarble improvements or supporting comments for non-measurable improvements	
			score higher Non-routine request	Not measurable	5			
		Innovation	that considers unexplored options for service delivery or	Yes No	5 0	5		Provide details
	0	Total	process improvement			55		
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# **10 Year Financial Strategy**

- Revenue increases at cost of inflation
- Adjust fees and charges to account for cost recovery and private benefits
- + Practice demand management and cost containment
- + Continue 1% levy for capital sustainment
- + Restructure debt financing/reserve funding to manage operating risk
- + Continue to introduce tools to manage risk, service delivery and capital inventory
- + Commitment to transparency in reporting
- + Annual review of taxation fairness and equity
- = ??? hours of Council/Community time on the annual budget





## What Does It Take?

- Change management competence
- Developing buy in at all levels
- Belief that we can continuously learn and improve
- Acknowledging the forces that limit success
- Group trust & interdisciplinary team work